

Terms and Conditions — POD & Warehousing

Obic Logistics LTD · These terms apply to vendors and senders who use Payment on Delivery, warehousing, waybill and last-mile services in Asaba and environs.

1. Parties

“Obic”, “we” or “us” means Obic Logistics LTD (RC 7805371). “Vendor” or “you” means the person or business that books storage, pickup, delivery or Payment on Delivery. “Recipient” means the person taking the parcel.

2. Sales agreement before booking

You must finish the sales agreement with your own customer before you send the order to Obic. You must give clear POD instructions: receipt name, delivery location, item description, amount to collect, and how the recipient will pay.

3. Accurate details

You must give a working phone number for the recipient. Obic is not responsible for delay or failed delivery caused by wrong names, wrong addresses, switched-off phones or incomplete instructions.

4. Delivery timeline

We work for prompt delivery in Asaba and environs. Traffic, weather, security checks, park schedules and technical issues can delay a trip. We will notify you when we know of a delay. Same-day is not a guarantee on every booking.

5. Payment and remittance

For successful POD collections inside our standard Asaba operation, remittance is at the end of the same working day to the bank account on your signed form. Waybills outside Asaba follow pre-agreed terms. On many intercity waybills the park driver is paid separately; that fare is between vendor and driver. Obic's charge from office to the park is separate from the driver's waybill charge.

6. Failed deliveries and extra trips

If the recipient is not available, you must give an alternative before the rider is dispatched. A failed drop that needs a second trip can attract an extra fee. If the rider arrives and the order is cancelled at the door, the full delivery fee is charged.

7. Cancellations

Cancel at least two hours before the agreed pickup time. Late cancel after the rider is already moving may still attract the delivery fee.

8. Sundays

Obic Logistics does not operate POD and dispatch on Sundays unless we confirm an exception in writing.

9. Care and liability

We take care of every package. We are not liable for loss or damage caused by natural disaster, theft or accident beyond our reasonable control, or by items you packed poorly, mis-declared, or listed as prohibited. Claims must be raised the same working day the issue is known, with photos and the booking details.

10. Prohibited items

We do not carry illegal goods, weapons, explosives, flammable or hazardous materials, stolen property, or anything that would put a rider or the public at risk. Such packages are rejected on sight. Booking a prohibited item is a breach of these terms.

11. Documents we may request

Before warehousing or regular POD, you may be asked for CAC registration (where applicable), a valid ID of a director or owner, and NAFDAC registration where the goods require it.

12. Agreement

Using Obic POD, warehousing or dispatch means you have read and accepted these terms. The signed sign-up form and these terms travel together.

Shop 20, Future Gold Plaza, Asaba Housing Estate, Asaba, Delta State. Booking 0813 569 8995 · Complaints 0907 535 5144.